

QUALITY POLICY

M-Power Projects (MPP) is a member of Metlen Energy & Metals S.A., an international group of industrial and energy businesses working together on a mission to adopt sustainable solutions, innovative technology, and big thinking. The scope of activities covers the design, development, procurement, management, construction, commissioning, operation, and maintenance of turn-key projects. MPP has developed a robust quality management system, in accordance with the requirements of ISO 9001:2015.

Objectives

- To create added value for our Clients by safely delivering on-time quality turn-key projects.
- To build a culture of safety and quality in all our processes and systems and consequently improve the global reputation of MPP as a turn-key project supplier.
- To enhance and ensure continuous improvement of the company systems, that will increase the satisfaction of our Clients.

In M Power Projects, we commit to accomplish our objectives, by:

- Adhering to all applicable National, European, British and International regulatory, contractual and company requirements and standards.
- Ensuring the implementation of all key Client's requirements from design phase, through all levels of operation, to the final delivery of projects, by means of regular reviews, audits, checks, evaluations, and assessments.
- Continuously improving and monitoring our processes and systems, by setting effective quality targets and objectives, to ensure the quality outcome of our products and services.
- Promoting the principles of smooth cooperation and communication between all internal and external interested parties, including other departments within the Organization, other companies of Metlen, our clients and our suppliers/ subcontractors.
- Identifying, evaluating, planning, and reassessing the risks and opportunities, primarily on a proactive basis but also as mitigating actions to defects and issues identified.
- Continuously seeking new endeavors and proactively dealing with all the changes arising from new acquisitions and activities.
- Detecting needs for improvement, arising from internal and external collaborations.
- Providing empowerment for all personnel, ensuring their continuous training in relation to their roles and responsibilities.
- Keeping up with all the latest and up-to-date technical & technological developments.
- Carrying out in-depth investigation of the root causes of complaints and claims, with definition of appropriate preventive and corrective measures.
- Provision of sufficient resources to achieve our goals and targets.
- Promoting the culture of learning and working as one and united team.

Responsibility

Top Management is responsible for ensuring that all Quality objectives and the pillars of this policy are effectively maintained and implemented. The review of this policy is a standard item of the annual Management Review and revision is performed, if and as required. Every Metlen-MPP employee is responsible to actively participate in the day-to-day implementation of this policy.

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Kostas Horinos
M Power Projects Executive Director